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Attention: Alice Pool

Your Reference: E Olivier  
Our Reference 163

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**LEARNING PROGRAMME APPROVAL – Apply Basic Communication In a Wholesale and Retail Workplace**

With reference to the above, please be advised that the Wholesale and Retail Sector Education and Training Quality Assurance Body evaluated the submitted programme and confirms that it sufficiently addressed the requirements with regards to the following unit standards:

- 119454 – Maintain and adapt oral/signed communication
  - Fundamental ,NQF2, 5 Credits
- 119456 – Write/present for a defined context
  - Fundamental,NQF2, 5 Credits
- 119463 – Access and use information from texts
  - Fundamental,NQF2, 5 Credits

The above unit standardss will be added to your accreditation scope of training. The W&RSETA ETQA trusts that this information has been of assistance to you. Kindly contact the W&RSETA ETQA should you require further information in this regard.

Regards,



**Erlene Olivier**  
Quality Assurer: KZN, Free State, Eastern Cape